

## WAGS & WONDERS LLC BOARDING CONTRACT

**NAME OF OWNER ("You"):** \_\_\_\_\_

**Address of Owner:** \_\_\_\_\_

**Email and CELL Number for TEXTS:** \_\_\_\_\_

**Name/Contact Info of Veterinarian:** \_\_\_\_\_

**Microchipped: (circle one) YES NO**

**Medications (including flea & tick, etc.)** \_\_\_\_\_

**PLEASE READ CAREFULLY, YOUR SIGNATURE ACKNOWLEDGES AGREEMENT TO ALL TERMS AND CONDITIONS**

**Vaccinations:** All vaccines required must be current and proof provided to Wags & Wonders ("US" or "WE"). Vaccines required--Bordetella, DA2PPV(distemper/Parvo/Adenovirus 1&2/Parainfluenza 1&2 and Rabies. CIV (K9 Influenza) is not required, but **strongly** recommended. You also understand that if your pet is not fully vaccinated, Wags & Wonders LLC, or the Owner(s) are not responsible for any communicable diseases or illnesses to your pet due to your pet not being currently vaccinated against all diseases and sicknesses. It is entirely the responsibility of the pet owner to have the pet vaccinated.

**Please have your veterinarian email proof of vaccination to wagsandwonders@yahoo.com.**

Puppies younger than sixteen (16) weeks can not be boarded, or if they have not completed the series of vaccinations required for their age. To prevent flea and tick infestation, WE require that your pet be on a preventative such as Simplicica or other veterinarian authorized medication. If fleas or ticks are found, a flea bath will be given at the expense of at least seventy dollars (\$70) depending upon the size of the pet and the degree of infestation. Multiple baths may be required and as such YOU will be responsible for any multiple treatments incurred if YOU do not pick up your dog after notification of such infestation and first bath. YOU may also be charged a facility fee if the infestation is severe

Charges are calculated by the day, late charges may additionally accrue as well as charges for food, veterinarian care, baths and other maintenance of the pet. **Pick up after 11:30 am starts a new day for boarding**, a new day charge will be added and will **NOT** be prorated. Pick up and Drop offs must be done during business hours. If YOU need an appointment time due to unusual circumstances, it must be arranged in advance and if it is missed, A late drop off or pick up will incur an additional Twenty-five Dollar ( \$25) fee for each hour such appointment is missed up to two (2) hours, as WE have arranged our schedule to accommodate YOU and WE cannot wait an unlimited time. There is absolutely no expectation or right to enforce US to remain ready to pick up or drop off after such a late drop off and such special accommodations must be paid immediately at the time of such pick up or drop off.

WE do offer limited long-term boarding possibilities. However, such long-term boarding **MUST** be arranged in advance. It must be paid in advance for the first two (2) weeks. Except as otherwise specified herein, card information will be kept on file and then charged every seven (7) days prior to such seven (7) days commencing. Boarding longer than thirty (30) days, will incur an additional charge of fifteen (\$15) dollars a day, due to required enrichment activities required by the state of NC. Any days not used due to the billing in advance will be a prorated credit back to the credit card charged and will **NOT** be refunded in cash. At any time that such credit card is declined, the Customer will be contacted via text and email and Customer must provide alternate payment within twenty-four (24) hours, pay a fee of fifty dollars (\$50) payment failure, and the payment to be charged to the 'new' credit card will be charged for the remainder of the stay immediately. If such funds are not received within twenty-four (24) hours, it will be solely at the choice of US whether or not your Pet will have to be immediately picked up or if YOU have to provide another credit card that works immediately while YOU are on the telephone with US. Failure to pay the amounts when due will result in additional consequences as defined herein.

**Medication Dispensing:** All medications must be in the original container with the pet's name, dosage and milligrams clearly visible. WE do not get your pets medications (or refills) from YOUR veterinarian. You must fill out a medication form each visit. Failure to properly identify such medication and its timing requirements may result in your pet not being given the medication properly. In such a case, WE may attempt to contact YOU or the Veterinarian to ascertain such dosage instructions. If the Veterinarian charges any costs, charges, or fees, such shall be charged to YOU by the veterinarian directly and YOU agree to such costs, charges, or fees in advance and agree that this Contract can be shared with the veterinarian as proof that YOU agree to such costs, charges, or fees to such veterinarians.

**Food:** Please bring each serving in labeled individual bags and place it in an airtight container if dry food. If you use cold food (such as Farmer's Dog or PetFresh, etc.) we have limited storage space and such use of fresh food should be approved in advance by communicating this requirement when the boarding is requested. We do have boarding food-WE can. We feed----Authority (Chicken and Rice)--There will be a daily fee to use the kennel food of at least five dollars (\$5) a

day charge to use OUR food (depending upon the size of the animal). We always suggest for YOU to bring your pet's own food to help with any stomach upset. If your pet has any food allergies, you **MUST** bring your own food **-NO**

### **EXCEPTIONS.**

In the event of an emergency, WE will make every attempt to call the owner or emergency contact YOU listed on this Contract. We will visit YOUR vet first if possible, and/or get YOUR pet to YOUR veterinarian with a transportation fee of at least fifty dollars (\$50). If YOU, the owner, can't be reached, or do not answer, it will be at the discretion of US to take the pet to a veterinarian, even an after hours emergency clinic, if WE feel medical attention is necessary. WE will then hand over all information to the veterinarian for owner contact/ emergency contact to arrange payment. YOUR pet will stay at the emergency vet until YOU pay the bill for all services, including such Boarding at the emergency or regular VET. You are responsible for all veterinarian bills. If YOU don't want US to take your pet to the vet, YOU or your emergency contact will have to immediately, within two (2) hours come pick up your pet IMMEDIATELY. In the event WE cannot reach YOUR veterinarian or YOUR pet cannot be seen, WE use Lillington Veterinary Hospital. As stated above, after normal business hours, pets will be taken to an emergency hospital SOLELY at owners' expense and without additional owner permission.

WE do not allow other pets to play with different pet families, due to the risk of injuries. Only pet's of the same family go out to play together. Your pet will have playtime, with humans rather than other dogs in the kennel. If you want your dog to play with other dogs, WE will attempt to do so, however Wags & Wonders, or its Owner's will not be held liable for any accidents, injuries, or illnesses that may occur and it is the Owner's responsibility to pay any and all veterinarian costs. WE cannot be responsible for any injuries between animals. Any requests for playtime with other animals has to be via text or email or approved in writing in this Contract.

**Transportation:** We offer a pick-up, drop-off service for your pet(s). The charge for this service is 84 cents per mile. This will be added to your bill and payable upon the completion of your stay. While we do offer this service, Wags & Wonders, or its Owner's will not be held liable for any accidents, injuries, or illnesses that may occur and it is the Owner's responsibility to pay any and all veterinarian costs.

**Deposits:** We do not require deposits at this time, however that can change at any time without prior written notice. However, any cancellations must have at least a seventy-two (72)- hour notice. Holiday weeks require at least a seven (7) day notice. If not, any future appointments will require a non-refundable deposit of at least seventy-five (\$75) per animal. Please keep in mind that during vacations and holidays WE book early and for longer periods. WE cannot guarantee availability to anyone and are on a FIRST COME FIRST SERVED basis. Even if YOU have reservations, WE may not be able to alter such dates originally booked due to kennel size limitations. WE are small and if YOU need to change a reservation the availability may or may not be there.

WE will endeavor to send YOU an email or text reminder at least three (3) days in advance of reservation, and will try to send a reminder at least six (6) days before a major holiday. If any changes or cancellations are needed this would be the time to do so as such availability may be limited. YOU give US permission to contact you via text or email for such reminders and other correspondence as contained herein.

All intact dogs (dogs that are NOT spayed/neutered) are required to board separately from other dogs. Females that are in heat will have to board separately at owner's expense with an added fee of \$30 per day due to the extra care and clean-up of the pet that is required for a female in heat. **Pregnant dogs are not allowed to board.** Three (3) day payment in advance is due for females in heat. In no way, shape, or form is Wags and Wonders or its individual owners responsible, liable, or to be blamed if YOUR pet becomes pregnant during a boarding stay or YOU have not informed US of a pregnancy in writing in advance and something happens to the pet or the offspring. Except as otherwise specified herein, payment is due when services are rendered and pets **will not be released without cleared final payment.** No personal checks will be accepted for payment. We can accept CASH, VENMO, CASH APP, ZELLE or debit/credit cards.

Wags and Wonders strives to make a healthy and safe environment for YOUR pet's stay. However, WE cannot be responsible for any accidents, injuries, death, or illnesses that may occur. Furthermore, Wags & Wonders LLC, or the individual owners of Wags & Wonders also cannot be held liable for accidents, injuries, illnesses, or death to any aged, stressed, or pets in poor health. All costs, charges, fees, damages and other non-specific amounts are the responsibility of the pet's owner and the pet's owner(s) agree to hold harmless, indemnify and defend Wags and Wonders LLC and its individual ownership from any claims, charges, costs, fees, damages and any other amounts. YOU agree not to disparage Wags and Wonders, LLC and/or its owners in print, internet, media, etc ('social media'). IF YOU do disparage Wags and Wonders, LLC and/or its owners YOU automatically grant US an unlimited right to defend ourselves in such media to the media users and provide any and all information on YOU or YOUR pet to dispute, dispel or explain such incidents of which YOU have placed in such social media,

regardless if such information could be damaging or disparaging to YOU and/or YOUR family, pets or others. This may include but not be limited to, failure to pay, failure to pick up a pet on time, failure to adequately vaccinate your pet, failure to provide crucial information (such as not being Spayed or in heat or pregnant).

Should YOU fail to pick up your pet when due, additional costs will accrue immediately. Should YOU fail to pick up YOUR pet within one (1) day of the pick up date on this Contract, YOU will be charged double the price for all costs charges or fees each DAY and YOUR CREDIT/DEBIT CARD SHALL BE BILLED EACH DAY as WE may not have room and be booked. After five (5) days of not picking up YOUR pet, **YOUR PET IS CONSIDERED ABANDONED. WE WILL CONTACT YOUR VETERINARIAN AND VARIOUS RESCUE AGENCIES / SHELTERS / ETC. TO COME PICK UP YOUR PET. WE WILL INFORM SUCH GROUPS THAT YOUR PET WAS ABANDONED AND THE NAMES OF THE OWNER(S) AS WELL AS THE INFORMATION ON THE VETERINARIAN. IN NO WAY, SHAPE OR FORM ARE WE LIABLE FOR YOUR FAILURE TO PICK UP OR TO PAY OR TO TURN OVER YOUR DOG TO AN AGENCY THAT MAY RESTRICT ADOPTIONS TO YOU IN THE FUTURE. IF YOU DO NOT PICK UP YOUR PET ON TIME, WE RESERVE THE RIGHT TO NOT BOOK ANY MORE BOARDING FOR YOUR PETS IN THE FUTURE.**

The laws of the State of North Carolina shall govern this Boarding Contract, without regard of its conflicts of law provisions, govern all matters arising out of this Contract. The venue is the courts serving Fayetteville, North Carolina. WE are entitled to obtain all costs, charges, fees and time incurred to seek any court action against YOU for failure to comply with this Contract. Should a judgment be awarded against YOU, YOU waive any rights to object to any liens against personal property and any complaints for damage for recording such lien at the various court houses which may become part of YOUR credit record.

Signature of Legal Pet Owner: \_\_\_\_\_ Date \_\_\_\_\_

Drop Off Date: \_\_\_\_\_

Pick Up Date: \_\_\_\_\_